Facing the Future

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- If fundamental consideration and possible change to the way the IETF works is needed, how should we proceed on starting this consideration?
 - This is a question about process
 - And the process will be dictated by the intended direction

Learning from others

- The ICANN Evolution and Reform Process
 - The CEO makes public admissions of mission failure
 - Then invites all to assist in rebuilding
 - Then passes the issue to the Board to manage
 - Messy in terms of public image
 - Erodes overall confidence in the body
 - No assurance of success in the outcomes

Learning from Others

ISOC Free Membership

- The Board studies the issue without overt public announcements
- The Board decides upon an outcome by majority vote
- Disaffected Board members then go public
- Lack of public Board solidarity not helpful
- Perception of closed decision making process of a membership-based open organization
- Required intervention by CEO and Board chair to manage the public issues

The IETF and Change

- The IETF is seen to be an open body
 - Although various processes and functions are not undertaken openly
- The IETF is a collection of individuals
 - Although the participation by corporates, industry forums and other standards bodies dominates today's IETF
- Change in the IETF is driven by open consensus
 - Although change is often an outcome of a smaller focussed activity driving a larger domain of marginal interest

The IETF and Change

 The change process needs to acknowledge the perceptions of the IETF while addressing the underlying realities of the IETF

This can get tricky

What won't work in the IETF

- The [IAB | IESG | IETF Chair] announces to the IETF
 - "here is the problem and here is the solution that the IETF will adopt"

What has been used in the past

- Set up a WG and charter it to define the problem and to propose solutions that will be ratified by the IETF
- Issues of timeliness, identification of consensus, coming to closure on items, maintaining focus on the desired problem, proposing workable solutions, ...

Untried approaches to manage a change process

- External appraisal and recommendation
- "design teams"
- · ... ?

Need to incorporate

- Openness
- Inclusion of interested parties
- Expertise in structure and process for a standards organization
- Timeliness
- Focus on the issues
- A means of reaching points of closure
- Acceptance of the role of various IETF entities within the steps of:
 - Scoping and definition of the effort
 - Statement of Charter and Goals
 - Development of potential solutions
 - Evaluation and selection
 - Agreement for adoption
 - Management of change control of adopted solutions
 - Evaluation and review

A Strawman Proposal for managing a process of IETF change

- Leadership
 - IETF Chair to introduce the activity to the IETF in plenary
 - IAB / IESG to define the process in terms of charter and goals
- Structure
 - Use the WG structure as the core of the change management process
- Expertise
 - Use both IETF and external design teams
- Review
 - Scope outcomes in terms of discrete staged deliverables
- Openness
 - Regular status summarization and reporting of objectives and achievements
- Outcomes
 - Manage the process to ensure that activities remain within the milestones and that activities stay focussed on achieving set objectives.!